**Friends of Oswald Medical Centre Patient Participation Group (PPG)**



**We are pleased to launch our new patient group – Friends of Oswald Medical Centre Patient Participation Group.**

Meetings will take place as follows:

**Wednesday 17th July 2024 – 2pm**

**Wednesday 9th October 2024 – 2pm**

**Wednesday 15th January 2025 – 2pm**

**Wednesday 9th April 2025 – 2pm**

**Purpose of the Group**

* To give patients and practice staff the opportunity to meet and discuss topics of mutual interest.
* To provide a means for patients to become more involved and make suggestions about the healthcare services they receive.
* To explore (anonymised) issues from patient complaints and patient surveys, contribute to actions plans and help monitor improvements.
* To contribute feedback to the practice on National Patient Survey results and Friends and Family Test feedback to propose developments or change.
* To support health awareness and patient education and promote responsible and appropriate use of Primary Care Services.

**If you would like to join our group, please call us on 01254 369123 (we need to know numbers!)**

**We will send you a pack of information to read before you join your first meeting. Some meetings may take place virtually, but venues will be confirmed to participants before each meeting.**